

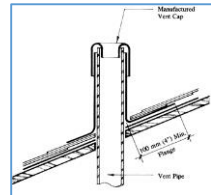
2017-2018 Water & Sewer Preparations for Cold Weather

Going into December without snow cover this year means your Public Works crew will be monitoring frost depths around town. And there are certain precautions that can be taken by Grantsburg residents & businesses to help continue uninterrupted delivery of water and sewer services. If you are concerned that your water or sewer may freeze during periods of cold weather or frost, here are a few guidelines:



1. You can **monitor** the temperature of the water at the closest point to the outside that it enters your home. Run the water wide open from the tap for several minutes *before* temping. If the temperature of the water is 38 degrees or less, please contact our office for further information & direction based on your specific situation.

2. Make sure your **roof vent** is not covered with snow or is otherwise blocked. Snow build-up over the vent will cause the sewer drain to slow down. This prevents the warmer air in the sewer system from venting up the house line & keeping the line above freezing.



3. The most likely spot for water & sewer lines to **freeze** is where they enter the house/building. Make sure to clear this area of storage items so warmer room air can reach the pipes. This may mean removing items from a vanity cabinet or in a utility room.

There are a handful of properties in the Village who have historically struggled with freezing water/sewer lines during winter. We will be contacting those addresses individually.

Grantsburg is NOT issuing any Village-wide “run water” notices. If after determining your risk level, you choose to run water to keep your pipes from freezing and/or breaking, you **may** be eligible for an adjustment to your utility bill based on normal usage vs. excess consumption, **provided that** the Village knows of this decision **and** we have a start date on file for you.